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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Serial No.: 09/547,273 Conf No.: 4966
Filing Date: 04/11/2000 Art Unit: 2142
Applicant: Aikens et al. Examiner: Prieto, Beatriz
Title: METHOD, SYSTEM AND PROGRAM Docket No.: RSW920000024US1
PRODUCT FOR MANAGING (IBMR-0155)
NETWORK PERFORMANCE

COMMISSIONER FOR PATENTS

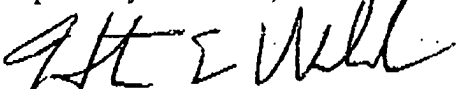
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STATUS INQUIRY

Sir:

Applicant's representative respectfully requests the status of the above-referenced patent application.

Respectfully submitted,



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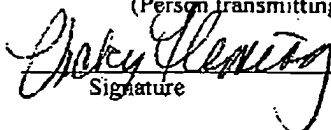
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